Lifetime Service Guarantee

Claim # _____________________________ VIN: _____________________________

Vehicle Owner/Lessee: _____________________________

American National Property And Casualty Company, its subsidiaries and affiliates [hereinafter ANPAC®] is pleased to offer you, as the owner or lessee of your vehicle, a Lifetime Guarantee vehicle repairs provided by our member Car Care Repair facility. You receive this Lifetime Guarantee of the Covered Repair (“Guarantee”) for as long as you own or lease your vehicle.

To qualify as a Covered Repair for our Lifetime Guarantee:

1. The repair estimate must have been prepared for ANPAC® as related to the loss or incident and covered or otherwise reimbursed pursuant to the terms and conditions of such policy;
2. The work must have been completed at a member Car Care Repair facility in ANPAC®’s Car Care Repair Network;
3. The damages must have been paid by ANPAC® to you as the owner or lessee of the vehicle and/or the CCR at the time of the repairs; and
4. The repairs must have been completed within 60 days of payment to either you or the CCR under the terms of that estimate.

What This Guarantee Covers

This Guarantee covers, and is limited to services to correct the Covered Repair.

Under this Guarantee, ANPAC® will arrange for the correction of any Covered Repair that fails to meet generally accepted industry standards for fit, finish, and functionality, as commonly recognized in the automobile repair industry. At its option, the Company will provide either of the following:

1. Repair at a repair facility of its choosing;
2. Refund of the service cost to replace and reinstall parts.
   We will not elect refund unless we are unable to provide replacement and repair if not commercially practicable or cannot be made in a timely manner after a reasonable number of attempts.

How Long This Guarantee Lasts

This Guarantee applies for as long as you own or lease your vehicle. This Guarantee is not transferable and terminates if you sell or otherwise transfer interest of your vehicle.

Obtaining Warranty Service

To obtain service under this Guarantee, you must notify ANPAC® of any problems related to the Covered Repair prior to subsequent repair by calling 1-800-333-2860, or by writing, postage paid to ANPAC®, 1949 E. Sunshine, Springfield, MO 65899. Provide the VIN and Claim Number.

Products and services may not be available in all states and eligibility requirements will apply. Personal lines and commercial products and services are made available through American National Multiple Line Exclusive Agents and may be underwritten in American National Property And Casualty Company (ANPAC®), Springfield, Missouri, or one of its subsidiaries or affiliates: American National General Insurance Company; Pacific Property And Casualty Company (California residents); ANPAC Louisiana Insurance Company (Louisiana residents); American National Lloyds Insurance Company and American National County Mutual Insurance Company (Texas residents). Life insurance and fixed annuity products are issued through American National Insurance Company, Galveston, Texas. Each company has financial responsibility only for its own products and services and is not responsible for the products and services provided by the other companies. American National Property And Casualty Company, its subsidiaries and affiliates reserve the right to discontinue this program at any time.